

CANCELLATION AND LATE POLICY FOR GROUPS

REGULAR TOUR, VIP, SCHOOL GROUP AND NIGHT TOUR

CANCELLATION

7 business days before the reservation date

No penalty.

Under 7 business days before reservation date

Penalty of \$100.00 taxes included for each group reservation.

Night Tour

No reimbursement. The cost of the visit is forfeited.

LATE ARRIVALS

Under 30 min.

Visit can be shortened.

30 min. and over

Visit can be shortened or cancelled at the discretion of the museum. Group options :

- **A.** Penalty of \$100.00 taxes included and cancellation.
- B. The cost of the visit is forfeited and Museum access <u>only</u>.

PLEASE INFORM US BY EMAIL ABOUT ANY CANCELLATION AS SOON AS POSSIBLE.

BUSINESS SCHEDULE Monday to Friday 8 :30 AM to 4 :30 PM

CLOSED December 25th & January 1st

Mise à jour 11 janvier 2016 L. P. / M-E. M.

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